



# PHS

PURE HEALTHCARE SERVICES



## **SUPPORTED LIVING BROCHURE**

CAREGIVERS YOU CAN TRUST

02477360306 / 02476243660

[www.purehealthcareservices.co.uk](http://www.purehealthcareservices.co.uk)



# INTRODUCTION



Pure Healthcare Services Ltd is an organization based in West Midlands, Warwickshire, Nuneaton, and Rugby that provides supported accommodation and domiciliary care services across England.

We provide support and accommodation for young people who are 16+ who have a vary in support needs. This includes care leavers, young offenders and unaccompanied young people. We aim to help our young people to develop independence and to acquire skills to help them transition into adulthood. We aim to accomplish this by providing high standard accommodation and a supportive environment for our young people which altogether safeguards their wellbeing and welfare, and promotes their development.



# WHAT WE DO



## 01. Safe And Secure Accommodation

Young people's welfare is our top priority at Pure Healthcare Services Ltd, therefore we work hard to offer them with homes that are secure, safe, and support their growth and wellbeing.

## 02. Multidisciplinary Approach

In order to successfully achieve the targeted outcomes for our young people, we collaborate with families, professionals, local authorities, and other multi-agency organizations. This is because we recognize the value of a multidisciplinary approach in addressing the holistic needs of young people.



### 03. 24-hour support.

Depending on the young persons recognized needs, our help and advice varies in severity, ranging from minimal support hours to more extensive support, which includes 24-hour support.

### 04. Warm Environment

With structure, support, encouragement, and emotional warmth as our guiding principles, we offer a secure atmosphere. Where appropriate, we collaborate with young people families to strengthen their bonds and provide a strong network of support in their lives.





# SUPPORT AND ADVICE



We understand that young people benefit from assistance and direction as they work toward being independent. We provide help to each client in accordance with their unique needs and individualized support plan. Their evaluated requirements and hazards influence the type of help that is provided.



# OUR SERVICES INCLUDE



- Helping to maintain a secure and stable environment.

- Support and guidance in education, training, and employment



- Financial and benefit claim management assistance and direction.

- Assistance with daily duties and direction





## OUR SERVICES INCLUDE



- Help and direction are provided in integrating into the community and using community resources to maintain good health.

- Help and advice on keeping appointments and attending them.





## COMPLAINTS AND COMPLIMENTS PROCEDURE

Service Users have the right to contact the Care Quality Commission on the following address at any time even without contacting Pure Healthcare Services first.

You can tell the Care Quality Commission who inspect our services and make sure we are doing our job well. The number is 03000 616161 or you can email them on [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)





## LET US HELP YOU...

We hope that this brochure has helped answer many questions you may have about domiciliary care.

Please contact us if you would like to chat or talk about your individual circumstances.

You may wish to begin to share your individual details so we can begin the process of matching you to a suitable Carer.

Or maybe you just want to ask more questions.

Whatever the reason, we are here to help and will be delighted to hear from you.

Call or email us on:



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)

[info@purehealthcareservices.co.uk](mailto:info@purehealthcareservices.co.uk)

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