



PHS
PURE HEALTHCARE SERVICES

Live Care Brochure

www.purehealthcareservices.co.uk

02477360306 /02476243660



LIVE-IN CARE BROCHURE



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)

info@purehealthcareservices.co.uk



LIVE-IN CARE BROCHURE



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)
info@purehealthcareservices.co.uk

INTRODUCTION

Pure Healthcare Services provides bespoke homecare and support that enables people to stay at home for as long as possible while continuing with the lifestyle they have become accustomed. Pure Healthcare Services Ltd provides service assist to feel better in the comfort of your own home. We specialize in care and daily living assistance to an array of individuals. Whether you need daily or weekly assistance due to ageing, illness, recovery, or rehabilitation, our care givers will provide an individualised service that you can trust.



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)
info@purehealthcareservices.co.uk

WHY CHOOSE LIVE-IN CARE?

A professionally trained carer lives with you in your own home to provide full-time care whenever you need it. Live-in care is a wonderful, welcome alternative to residential care. No upheaval, no disruption, and allows you to be independent, stay close to friends, keep pets and maintain all your hobbies.

Live-in care usually includes personal care, (washing, dressing, supporting morning and night-time routines), supervision of medication, helping with jobs around the house, cleaning, cooking and of course companionship.

With live-in care, a compassionate PHS Carer will move into your home to provide you with round the clock assistance whenever you need it.



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)
info@purehealthcareservices.co.uk



We carefully select a carer who will suit your personality and lifestyle so you develop a personal bond.



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)
info@purehealthcareservices.co.uk

HOW DOES LIVE-IN CARE HELP?

- ✓ One-to-one support with your daily routine
- ✓ Support with personal care such as washing, dressing and any continence care (if required)
- ✓ Someone to prepare your favourite nutritious meals
- ✓ Confidence that medication is taken at the right times of day
- ✓ Someone to accompany you to medical appointments or social outings
- ✓ Companionship, friendship and reassurance
- ✓ Someone to enjoy your hobbies, activities and crafts with



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)
info@purehealthcareservices.co.uk

HOW DOES LIVE-IN CARE HELP?

- ✓ Someone to take care of the housekeeping and ensure your home is clean and comfortable
- ✓ Safety – live-in care results in fewer falls and less dangerous injuries and hospital admissions than a care home
- ✓ Full-time care in the comfort of home



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)
info@purehealthcareservices.co.uk

A TAILOR-MADE SERVICE

Step One - Get in Touch

Call us on **02477360306** to discuss how we can help. One of our dedicated team will speak with you about your individual care needs and wishes as well as answering any questions you may have. We will also ask you to complete a Registration Form which gives us further information, ensuring we have greater insight into the kind of carer who will be ideal for you.

Step Two - The Matching Process

Now that we have a greater understanding of your individual circumstances, we will begin the searching process. We will match you with appropriately skilled and experienced Carers according to your needs and personality

Step Three - Meet the Carers

Our specialist team will provide you with profiles of hand chosen carers. These carers will have come through our interview and selection process and be deemed perfect for you.

Step Four - The Journey Begins

Once everything has been confirmed we will work with you to arrange your chosen carers start date and make sure everything is in place for both you and your carer to begin your Live-In Care Journey together.

WHAT LEVEL OF CARE IS NEEDED?

When selecting the most suitable carers to introduce to you we look at both the level of care needed as well as assessing the compatibility of the carer and client.

There are three main levels of care:

Companionship Care:

This is for those who are perhaps finding it a little difficult to manage on their own. It may involve help around the house, with shopping and cooking, laundry, home administration, care of a pet and of course being a companion

Standard Care:

This involves all aspects of Companionship Care but in addition, extra help may be needed. This can include personal care, help with bathing, dressing, getting ready for bed and medication prompts.

Advanced/Specialist Care:

This is when more care is needed in order to remain at home. It can include those who have Alzheimer's or Parkinson's Disease, have suffered a stroke or need palliative care.

WHEN YOU CHOOSE LIVE-IN CARE...

- ...You can remain in your own home
- ...Your carer is there for you, and only you
- ...Your daily routines do not change
- ...Your social lifestyle stays the same
- ...You are free to make your own choices.



IN MORE DETAIL...

Accommodation:

Your carer will need to be given their own room; a space of their own where they can keep their clothes and personal belongings. It is your responsibility to ensure that your home is a safe place. Your normal household insurance policy should include public liability which will cover any accidents in the home, but you may want to confirm this.

Driving:

If you need your carer to be able to drive you around then arrangements need to be made. If the Carer is to use their car then the Carer will have their own business insurance. Alternatively, if you prefer the carer to use the family car, then the Carer will need to be on your insurance policy and it will need to cover business use.

Shopping:

It is for you to decide how shopping will be organised. Whether it is ordered online, if you would like to go shopping with your carer, or if you would prefer your carer to take control of your shopping needs.

IN MORE DETAIL...

Meals:

Food needs to be provided for both yourself and your carer. It is advisable to talk about preferred mealtimes, favorite foods and any dietary requirements beforehand. It is up to you whether you would like to be involved in meal preparation or if you would like to leave it to your carer.

Housework:

Your Carer will do day-to-day housework to keep your house clean and tidy during their stay. Although they are not expected to do any heavy cleaning duties or spring- cleaning

Medication:

Your Carer will support you in the management and administering of medication.

Night Calls:

Your Carer is in your home during the night to provide peace of mind and will be there in case of emergency. In order to provide high quality care during the day time your Carer will need sufficient rest at night. If any occasional night time disturbances become more regular then alternative arrangements will need to be made.

COMPLAINTS AND COMPLIMENTS PROCEDURE

Service Users have the right to contact the Care Quality Commission on the following address at any time even without contacting Pure Healthcare Services first.

You can tell the Care Quality Commission who inspect our services and make sure we are doing our job well. The number is 03000 616161 or you can email them on enquiries@cqc.org.uk



LET US HELP YOU...

We hope that this brochure has helped answer many questions you may have about domiciliary care.

Please contact us if you would like to chat or talk about your individual circumstances.

You may wish to begin to share your individual details so we can begin the process of matching you to a suitable Carer.

Or maybe you just want to ask more questions.

Whatever the reason, we are here to help and will be delighted to hear from you.

Call or email us on:



Available 24/7: [02477360306](tel:02477360306), [02476243660](tel:02476243660)

info@purehealthcareservices.co.uk

3 Warwick Rd, The Quadrant, Coventry CV1 2DY